

## **JOB DESCRIPTION**

### **CONTRACTUAL POSITION**

**JOB TITLE: HUMAN RESOURCE ANALYST**

#### **JOB SUMMARY:**

The incumbent is required to perform professional work involving the implementation of Human Resource Management (HRM) policies, procedures, rules and regulations in the various functional areas of HRM in a Ministry/Department. Work includes providing HRM advice and guidance; interpreting and applying HRM policies and procedures; preparing and delivering training programmes; analyzing HRM data; conducting investigations and research to inform HRM decision-making.

**REPORTS TO:** Chief Traffic Warden/Director Human Resource

**SUPERVISION GIVEN TO:** Support Staff

#### **DUTIES AND RESPONSIBILITIES:**

- Interprets and applies HRM policies, procedures, rules, regulations and related legislation in a Ministry/Department.
- Provides advice and guidance regarding the application of HRM policies, procedures, rules and regulations.
- Performs duties related to the staffing function of the Ministry/Department such as reviewing staffing needs, and making recommendations for recruitment and selection, appointments, promotions, transfers, discipline and leave arrangements.
- Interprets and applies the terms of collective and other agreements and other related industrial relations policies and procedures in respect of all staff.
- Identifies training needs; prepares training plans, courses and materials; delivers training in relevant areas including new employee orientation; evaluates effectiveness of training and revises as necessary.
- Evaluates and analyses training proposals submitted by training providers, ensuring appropriateness and alignment to proposed training budget; and determines/recommends the most suitable employees to attend relevant sessions.
- Conducts research into HRM and client satisfaction issues; analyses and evaluates data and makes recommendations on the application of HRM policies and procedures and/or changes to be made.
- Participates in the Ministry/Department's strategic planning and change management processes.
- Provides assistance in the performance management process in areas such as developing position descriptions and performance standards and ensuring timelines are met.
- Collects, compiles and analyses organizational and HRM data in order to provide a basis for human resource planning and the establishment and maintenance of a human resource database.
- Participates in the preparation of budgetary estimates of the HRM Division and assists in the

preparation of the report on the staffing of the Ministry/Department.

- Prepares comprehensive reports; drafts Cabinet/Ministerial Notes, internal notes, circulars, memoranda, statements of evidence and arguments in respect of grievances and disputes and other documents related to human resource matters.
- Prepares and maintains relevant HRM procedural manuals, desk manuals, workflow charts, data manuals and other organizational planning tools.
- Reviews representations from employees, associations/unions and other external individuals/agencies and provides advice regarding their resolution in accordance with existing human resource management policies, procedures, related legislation and collective and other agreements.
- Conducts or arranges for investigations into human resource related complaints and grievances and recommends resolutions.
- Makes arrangements for and/or participates in meetings, both internal or with external agencies; prepares and circulates agenda, takes minutes/notes, follows up on decisions taken.
- Performs related work as required.

**KNOWLEDGE, SKILLS AND ABILITIES**

**KNOWLEDGE:**

- Knowledge of the principles, practices and techniques of HRM.
- Knowledge of research methodologies, principles and techniques.
- Some knowledge of government policies, procedures, rules and regulations related to HRM.
- Some knowledge of Public Service legislation, rules, regulations, policies and procedures.
- Some knowledge of national labour laws and regulations; collective agreements and policies in respect of daily rated employees.

**SKILLS AND ABILITIES :**

- Proficiency in the use of Microsoft Office Suite.
- Skill in use of personal computers.
- Ability to use e-Government technology platforms.
- Ability to use the internet for research purposes.
- Ability to analyse and evaluate data and trends in HRM and make recommendations.
- Ability to solve problems and make decisions within approved policy frameworks.
- Ability to communicate effectively both orally and in writing.
- Ability to prepare comprehensive reports and policy briefs.
- Ability to observe and maintain confidentiality in the performance of duties.
- Ability to establish and maintain effective working relationships with associates, other public service employees, representatives of recognized trade unions/associations and the public.

**MINIMUM EXPERIENCE AND TRAINING:**

- Minimum of two (2) years experience performing duties in one or more of the functional areas of human resource management.
- Training as evidenced by the possession of a recognized University degree with core courses in Human Resource Management or post graduate training in HRM.